Dialogues

1. Listen to me

- Excuse me. I'm Alan Johns. I've just moved in next door.
- What can I do for you?
- You've been playing your music really loud. I can't study with so much noise.
- I'm really sorry about that. Don't worry. I'll make sure it doesn't happen again.
- Thanks I'd really appreciate that.
- You`re welcome!

2. Touch me

- I apologize. Can I discuss something with you?
- Sure! What's the matter?
- I'm really scared about your dangerous exotic animals. They look frightening and I'm afraid they can hurt my children.
- Oh, dear! I understand why you are upset. I promise I'll try to do something about it.
- That would be great!
- Have a nice day!

3. Look at me

- Excuse me, I don't think we've met yet.
- What can I do for you?
- I'm afraid I have a complaint. I'm annoyed at your behaviour. Why do you leave your rubbish in front of the house? It's so unfriendly to our environment.
- I absolutely agree with you. I've been here just for some days and I don't know where the garbage is...
- It's just over the corner!
- Oh, thanks a lot. I'll leave my trash only there.
- I hope it doesn't happen again.

4. Observe me

- Pleased to meet you. I'm Ann. Could I talk to you for a minute?
- I don't mind. What's happened?
- You've painted all the walls in the entrance. They say you smoke and drop cigarette butts and chewing gums here. Shame on you!
- I didn't know it was a problem and that it was bothering anyone. I regret hearing about it. I understand I've mistaken. Please, don't call the police. I'll never do it again.
- Great! Tomorrow we're going to have a cleaning day in our house...
- Ah! I do come to take part in it!

5. Watch me

- Good morning, Mr. Grumble! The day is fine, isn't it?
- Hm...
- Don't you think so?
- It's not your business what I'm thinking about!
- I see there's something wrong with you, you look unhappily. What can I do for you?
- I don't need any helpers. I'm used to solving all my problems by myself.
- Nevertheless, if I can help, I live next door and you're always welcome.
- Ah, what about drinking a cup of coffee today?
- With pleasure!